

Mobile Data Uplifts for Digitally Excluded Learners

PRIVACY STATEMENT

[It is advisable to provide the following wording during first contact with the relevant individual – this can be done orally or in writing.]

- 1 In order to comply with data protection legislation, I need to let you know that the Welsh Government is facilitating a **Mobile Data Uplifts for Digitally Excluded Learners** scheme through schools and local authorities.
- 2 If you wish to participate in the scheme and are the account holder, the school will share your [name, mobile phone number and mobile network operator details (including whether you are on a pay-as-you-go or pay-monthly contract) with Neath Port Talbot County Borough Council who will provide the details to the Welsh Government through the secure Hwb portal. The Welsh Government will then securely share these details with the relevant mobile network operator.
- 3 The mobile network operator will use that information to increase the data available for the account holder's mobile device, so long as the account holder qualifies for the scheme. This is on a time-limited basis, currently until 31 July 2021. The mobile network operator will handle your personal information in accordance with their own privacy policy and procedures.
- 4 The account holder's personal information is only shared with the mobile network operator for the purposes of the scheme. Personal information of other individuals, such as children or other adults, other than the adult account holder, are not collected or shared with Neath Port Talbot County Borough Council, the Welsh Government or the mobile network operator.
- 5 If you do not want to participate in the scheme, the school will not share your personal information with anyone else.
- 6 If you want to know more about how your personal information will be used before you take part in the scheme, the privacy notice can be provided in writing on request.

PRIVACY NOTICE

[It is advisable to send a copy of this notice out to the individual once they have confirmed they wish to participate in the scheme (or, if requested by the individual, prior to confirming if they wish to participate in the scheme)]

Who is this information for?

This information is for families across Wales who are eligible for the Mobile Data Uplift scheme for Digitally Excluded Learners described below.

About the Mobile Data Uplifts for Digitally Excluded Learners scheme

The scheme is facilitated by the Welsh Government to help learners with their education during the COVID-19 pandemic and associated lockdowns or isolation periods. As part of the scheme, some mobile network operators have agreed to increase data allowances for mobile devices where the account holder already holds a pay-as-you-go or pay-monthly contract and is eligible for the scheme. This is on a time-limited basis, currently until 31 July

2021.

For further details on the scheme, please contact Neath Port Talbot County Borough Council.

How schools, local authorities and the Welsh Government will use personal information and how personal information will be shared

Schools will use contact details they already hold to contact families who they believe may be eligible for the scheme. Schools will then approach you to find out whether the scheme is right for you.

If you do not wish to participate in the scheme, the school will not share your personal information with anyone else.

However, if you do wish to be included in the scheme, the school will collect and securely share the following information with Neath Port Talbot County Borough Council, who will then share that information with the Welsh Government via the secure Hwb platform:

- [your name]
- [your mobile telephone number]
- [the mobile network operator details, including whether you are on a pay-as-you-go or pay-monthly contract]

The school will not share information about anyone else except the account holder.

The Welsh Government will then share the above information securely with the relevant mobile network operator so as to arrange and administer the scheme and to allow the mobile network operator to check that you are eligible for the scheme and, if so, administer the increase in data.

The school, Neath Port Talbot County Borough Council and the Welsh Government will only use your personal information in relation to the scheme and for no other reason.

If you already have an account with the relevant mobile network operator(s), they will already hold this information and will process the information in accordance with their privacy policies and procedures. If you have any concerns as to how the mobile network operator(s) handle your personal information then you should contact them directly.

Using your personal information

Data protection legislation requires us to have a lawful reason to use your personal information.

In order to deliver this scheme, the school, Neath Port Talbot County Borough Council and the Welsh Government collect and share your personal information as part of its legitimate interest.

How long will your personal information be held

Any personal information held by the school, Neath Port Talbot County Borough Council and the Welsh Government in relation to this scheme will only be held for as long as necessary, and currently no later than 31 August 2021, a month after the scheme is due to end. Should the scheme be extended, any personal information will be deleted within one month of the scheme ending.

Your rights

You have rights in relation to the personal information we hold about you. These are:

- the right to object to decisions about you being made by wholly automated means;
- to be informed of the personal data the school, Neath Port Talbot County Borough Council and the Welsh Government hold about you and to access it;
- to require us to rectify inaccuracies in that data;
- to (in certain circumstances) object to or restrict processing;
- for (in certain circumstances) your data to be 'erased';
- to (in certain circumstances) data portability; and
- to lodge a complaint with the Information Commissioner's Office (ICO) who is our independent regulator for data protection (whose contact details can be found [here](#)).

Contacts

For further details about the information which the school or Neath Port Talbot County Borough Council holds and its use, or if you wish to exercise your rights under the GDPR in relation to such information please contact the school or Neath Port Talbot County Borough Council (Contact details below).

Data Protection Officer

Head of Legal & Democratic Services,

Port Talbot Civic Centre

Port Talbot

SA13 1PJ

For further details about the information which the Welsh Government holds and its use, or if you wish to exercise your rights under the GDPR, please see contact details below:

Data Protection Officer

Welsh Government

Cathays Park

CARDIFF

CF10 3NQ

Email: DataProtectionOfficer@gov.wales

For further information about the information which your mobile network operator holds and its use, or if you wish to exercise your rights under the GDPR in relation to such information, please see contact the relevant mobile network operator.