My Selfie FAQs

Can the local authority see my child's responses?

Staff at the local authority are not authorised to review pupil responses to the questionnaire. My Selfie, the web application, stores pupil responses in an encrypted format. Each school elects one or two staff members to manage the responses.

Responses given by pupils are manually transferred to the school's management information system by school staff. This allows the school to decide which management information system to use. Any unclaimed responses are automatically deleted from the system after 12 months.

Can I request a copy of my child's responses?

Requests to review children's responses to the pupil questionnaire are handled by the associated school. The local authority cannot intervene in this matter.

Under the General Data Protection Regulation, there may be sufficient reason to review your child's responses. Please see our privacy policy for supporting information on how to achieve this.

Please note that the school also have a legal obligation to safeguard and protect a child, including their privacy, if there is a reason to do so, and this may be grounds to withhold some or all of a pupil's responses.

Who can view my child responses?

This will depend on the associated school's arrangements. You can enquire directly with the school to find out the exact answer.

In general, most schools will restrict this to one or two members of staff, for example the Head Teacher and the SEN Coordinator.

How long are my child's responses stored?

My Selfie will automatically delete any unclaimed responses after 12 months. The school may download and/or delete the responses before this date. It is up to the individual school to manage downloaded responses and their retainment period.

The City and County of Swansea currently recommend that schools keep the pupil responses for no longer than the length of their stay at the school plus one academic year. For example, removing the data one

academic year after the child has gone to secondary school or moved to another primary school.

Will my child's responses be sold or given to other organisations?

Both the City and County of Swansea and the school associated with your child would only do so if there was a legal reason to do so, e.g. to prevent a crime.

Where are my child's responses stored?

Responses given by pupils are encrypted and stored on a secure server managed by the City and County of Swansea. Schools have 12 months to download and/or delete the responses, after which the responses are automatically deleted, if not done so already.

We recommend that school's immediately import this data in to their chosen management information system and delete the export file. Each school may have different arrangements, therefore you should contact the school directly.

What are my child's responses used for?

Your child's responses will help the school they attend to improve the quality of wellbeing provision and teaching on an individual basis. Their responses will also foster better understanding between the school and child, with an aim to improve the relations between the child and their teacher.

Anonymised statistics may be used to demonstrate successes at the school or within the local authority, however these will be carefully managed to ensure they are not traceable to any individual.