

OUR GOLDEN RULES

**We are gentle.
We don't hurt others**

**We are kind and helpful.
We don't hurt anyone's feelings.**

**We listen.
We don't interrupt.**

**We are honest.
We don't cover up the truth.**

**We work hard. We don't
waste our own or others' time.**

**We look after property.
We don't waste or damage things.**



Use of Social Media

Social Media is an important part of modern life, but the school expects the same standards of courtesy and respect online as in our daily face to face communications.

"Think before you post"

We ask that social media, whether public or private, should not be used to fuel campaigns and voice complaints against the school, staff, parents or children.

Please do not use social media to air concerns or grievances.

We take very seriously inappropriate use of social media to publicly humiliate or criticize another parent, member of staff or child.

Please do not post photographs or videos of other people's children on social media, even when your child is part of a larger group.



Acle St. Edmund Primary School
acleprimary.norfolk.sch.uk

Acle St. Edmund
C of E Primary School

Code of Conduct for Parents, Carers and Visitors



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Headteacher Mr. Paul Henery
Learn more · Think more · Be more



Building relationships between home and school.

At Acle Primary we are very fortunate to have a dedicated and supportive school community.

Our parents recognise that educating children is a process that involves a partnership between parents and carers, teachers, support staff and the wider school community.

As a partnership, we are all aware of the importance of good working relationships to enable our children to flourish and achieve their potential. We welcome and encourage parents to participate fully in the life of our school.

Thank you for abiding by this code in our school and at school events. Together we create a safe, positive and uplifting environment for all who work at and visit our school.

We expect parents, carers and visitors to our school to:

- Respect the caring ethos and values of our school.
- Look after and respect school property.
- Understand that both teachers and parents need to work together for the benefit of the children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Approach the school to help resolve any issues of concern.

We are committed to resolving issues in a constructive manner. Where issues arise or misunderstandings occur, please make an appointment to speak to your child's teacher in the first instance.

We understand that sometimes meetings can be stressful and emotional, however we expect appropriate language and courtesy at all times.

Where parents, carers or visitors to our school do not abide by the code of conduct the school will take proportionate actions.

Usually, the school will send out a formal letter, asking the parent / carer to attend a meeting to discuss the issues.

If the behaviour was to be repeated, the parent / carer may be banned from the school premises. Where behaviour is extreme, violent, threatening or criminal, the school will contact the police.

Behaviour that will not be tolerated

- Disruptive behaviour which interferes with the school's normal operations.
- Using loud or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening in any way a member of staff, visitor, parent/carer or child.
- Damaging school property.
- Sending abusive or threatening e-mails or text / voicemail, phone or social media messages.
- Defamatory, offensive or derogatory comments regarding the school or any pupils / parents/ staff/ governors at the school or on social media.
- The use of physical, verbal or written aggression towards another adult or child.
- Approaching someone else's child in order to chastise them.
- Smoking, (including vaping) taking illegal drugs or consuming alcohol on school premises . (Alcohol may only be consumed at authorised events)
- Dogs being brought onto school premises. (except guide dogs or through prior consent).