



Dear Parent/ Guardian

Over the academic year we have sought feedback from parents and pupils via questionnaires available during parents evenings and undertaken during registration. It is critical that we continue to receive this feedback as it allows us to look at what we are doing and how we can improve on our practice.

From the feedback there were some real positive features as well as areas for development. On the positive side 97% believe that staff expect their child to work hard and do their best, 95% feel that school helps their child become more mature and take responsibility, 94% feel that their child is safe at school, 92% feel that the quality of teaching is good and 91% feel that their child is making good progress and was helped to settle into school well. These are all pleasing areas as they are the core business of what we do in school.

However almost 19% of responses felt that communication needed to be better. Currently we use texts, phoning, letters home, social media and the school website to update parents and carers but we now plan to also use email to communicate. The school website has now been redesigned and includes all appropriate school documentation, letters, news stories and media feeds and can be found at [www.baebaglan.school](http://www.baebaglan.school). We have many of your email addresses on file but if you have not provided us with one please contact school. Equally if you would prefer not to use email as a line of communication please let us know.

Feedback was also an area where 15% of responses felt that we did not give parents or carers enough opportunities to give views. We will continue using questionnaires at parents' evenings as well as involving and seeking views on whole school decisions, like school timings, on a regular basis so that we can act on feedback.

Lastly 15% of responses felt that there were issues arising from the use of social media, often at weekends or evenings, that were brought into school and then had to be dealt with by wellbeing staff. In response we have reviewed pupil usage of mobile phones in school as part of our non-negotiables work.

All the feedback that we received from parents, carers, pupils and staff has fed into a review of non-negotiables in school. These are the very basic things that we do every day that allow us to develop a positive learning atmosphere and ethos that ensures all our pupils have the best opportunities to reach their potential. Over the last week I have reiterated these non-negotiables to all year groups across the school so that there is clarity over them. These basic rules allow us to ensure that the many very positive areas highlighted from feedback continue. These non-negotiables are:

- 1) Pupils wear full school uniform to school. In class all outerwear is removed. Any pupil not in correct uniform will receive appropriate sanctions.
- 2) Mobile phones are not to be used in school. In class and around school they must be in bags. They can be used as a learning tool if allowed by a class teacher. Not following this rule could result in the phone being confiscated and picked up by parent or carer.
- 3) Everybody treats each other with respect and tolerance.
- 4) Attendance and punctuality at school and lessons. We expect all pupils to attend regularly and be punctual to school and all lessons. This is critical to make the best use of learning opportunities.

5) To ensure smooth movement around school we expect pupils to walk on the left.

As you can see the non-negotiables are clear and easy to remember but have a huge impact on making Ysgol Bae Baglan the best learning environment it can be. Pupils can expect these points to be strictly reinforced when they return after the Easter break. Critical to this is the continued support of parents and carers in the reinforcement of our non-negotiables.

A reminder of key staff in this process:

Head of Upper School: Mrs S. Rogers

Head of Middle School: Mr A. Marchant

Head of Lower School: Mrs K. Palmer

Yr11 Wellbeing Director: Mrs C. Morgan

Yr10 Wellbeing Director: Mr M. Bowring

Yr9 Wellbeing Director: Mrs V. Clarke

Yr8 Wellbeing Director: Miss L. Preedy

Yr 7 Wellbeing Director: Miss A. Holland

Lower School: Mrs J. Hughes

**Key Dates for Summer Term:**

16<sup>th</sup> April: Start of Term

28<sup>th</sup> May-1<sup>st</sup> June: Half Term

29<sup>th</sup> June: INSET

24<sup>th</sup> July: End of Term

**Exams and Assessments:**

16<sup>th</sup>-27<sup>th</sup> April: Yr 9 exams

25<sup>th</sup> Apr-9<sup>th</sup> May: National Tests window

8<sup>th</sup> May-22<sup>nd</sup> June: GCSE exams

14<sup>th</sup> May-25<sup>th</sup> May: School based Assessments Yr 7/8

Can I thank you for your continued support this year. Enjoy the Easter break.

Yours sincerely

Mike Tate

Head