



Dear parent or carer,

At our recent Year 7 parents' evening we piloted a new way of collecting parents' views which yielded many positive responses. We value the opinion of our parents and want to use this feedback to improve.

In parent feedback, some parents reported that it was not always clear who they should speak to about issues arising in school, so we have included overleaf a list of contacts. We have an open-door approach and are always prepared to discuss matters with parents who visit the school. However, because of teaching and meeting commitments, the person who can best deal with the situation may not always be available at short notice. These commitments also mean that classroom teachers often find it difficult to return calls.

We will always try and meet parent requests, but to do this it is best to try and telephone school beforehand to make an appointment or request a call back with the Wellbeing Director, Learning Director or member of the Senior Management Team who can help you best. Our Wellbeing Directors can help with any attendance, social, emotional or wellbeing issues. Our Learning Directors can help with any concerns about progress in learning and the rest of our Senior Management Team each have a portfolio of responsibility.

You can also contact the school via our email address mta@npt.school. These emails will be forwarded to the best person to deal with your concerns.

We recognise that each parent concern is important, and value your respect and patience when dealing with school issues. To help us further, please let us know if you change your telephone number and continue to monitor our school website, Facebook and Twitter accounts for the latest news.

Can I also take this opportunity to remind everyone that our school policies, including our school uniform policy, are available on our website: <http://www.baebaglan.school/policies> and we also have a dedicated school uniform page <http://www.baebaglan.school/uniform>

Have a safe and happy holiday and thank you again for your feedback and support.

Yours faithfully,

Mike Tate

Head

Nursery to Year 4

Wellbeing and Learning Director, Mrs J. Hughes

Senior Management – Head of Lower School, Mrs K. Palmer

Year 5 and 7

Wellbeing Director – Miss A. Holland

Learning Director – Dr J. Peachy

Senior Management - Head of Middle School, Mr A. Marchant

Year 6 and 8

Wellbeing Director – Mrs L. Preedy

Learning Director – Dr J. Peachy

Senior Management – Head of Middle School, Mr A. Marchant

Years 9-11

Wellbeing Director Year 9, Mrs V. Clark

Wellbeing Director Year 10, Mr M. Bowring

Wellbeing Director Year 11, Mrs C. Morgan*

Learning Director, Mrs K. Willment

Senior Management – Head of Upper School, Mrs S. Rogers*

Other Senior Management

Safeguarding, Looked after Children and New Pupils – Deputy Headteacher Mr R. Rees

Additional Learning Needs Co-ordinator, Health Plans – Assistant Headteacher, Mrs C. Prescott

Alternative Curriculum and Pupil Support – SENCO, Mrs K. Davies

Reports, Standards of Teaching and Learning – Deputy Headteacher, Mr S. Davies*, Mr L. Lewis

Curriculum and Timetables, Exams – Deputy Headteacher, Mr G. Williams

Headteacher, Mr M. Tate.