



Parents / Carers: How We Keep Pupils Safe at Blaengwrach Primary School



At Blaengwrach Primary School we recognise that it is our moral and statutory responsibility to safeguard and promote the welfare of our pupils. We will endeavour to provide a safe and welcoming environment where children are respected and valued. We will be alert to the signs of abuse and neglect and will follow our procedures to ensure that children receive effective support, protection and justice.

This leaflet provides information about safeguarding and child protection responsibilities.

IF YOU ARE CONCERNED ABOUT THE SAFETY OF YOUR CHILD, OR A CHILD YOU KNOW, YOU SHOULD ACT WITHOUT DELAY.

Our Designated Child Protection Officer is Mrs Sam Sharp, Headteacher.

Our Deputy Designated Child Protection Officer is Mrs Lynne Jardine, Deputy Headteacher.

Complaints Procedure

If it is a serious complaint, for example violence or persistent bullying, please see the Headteacher.

Otherwise, the complaints procedure has 3 stages:

Stage 1 – Speak to the relevant member of staff. If you do not want to speak to the member of staff or the issue is not resolved, follow stage 2.

Stage 2 – Discuss the complaint with the Headteacher (letter, telephone or arrange a meeting). If you feel the resolution is inadequate follow stage 3.

Stage 3 – Forward the complaint to the Chair of Governors. A panel will meet to dismiss or uphold the complaint.

If you are still dissatisfied, contact the local authority or an external agency.



Internet and Mobile Phone Safety

Risks – cyber bullying, children accessing violent or sexually explicit websites (accidentally or deliberately).

You cannot ban children from the internet and mobile phones – they will find a way of using them.

There are tips to help manage the risks. Further advice and information can be found at:

www.iwf.org.uk

www.ceop.gov.uk

www.stopitnow.org.uk



Tips for Holding Your Temper

Children can be infuriating sometimes and as parents/carers, we need to know what to do during those times.

- Take some deep breaths.
- Count to 10.
- Close your eyes for a moment, to decide what to say.
- Depending on the age of your child, tell them calmly but firmly to go to their room.
- Depending on the age of the child, leave the room and get some fresh air.
- Turn on some music – nothing too loud.
- Sit down.
- Hug a pillow!
- If another adult is present, hand over to him/her.
- Phone a friend.

Child Abuse – What to Look For

4 types of abuse – physical, emotional, sexual and neglect.

There are many signs that a child may be suffering abuse but the most likely is a change in the child's behaviour.

If Your Child is Being Bullied

We will follow our anti-bullying policy procedures to stop it. It is very important that your child understands that we need to know it is happening, because the bullying will not stop if it is kept secret.

What We Will Do if We have a Concern About a Child

We will follow the procedures in our child protection policy if we are concerned that a child may be at risk of abuse or neglect.

Any action we take will be in the interests of the child.

Our policy is available in the school office and on the school website:

<http://www.npted.org/school/primary/blaengwrach>

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Website: <http://www.npted.org/school/primary/blaengwrach>