

## **Child Protection Information for Parents or Carers**

Parents/Carers should be aware that schools have a responsibility to ensure the safety and well-being of all pupils.

On 1 September 2006, Section 175 of the Education Act 2002 came into effect. This introduced a duty on local authorities and the governing bodies of maintained schools to have arrangements in place to ensure they safeguard children and that such arrangements take account of guidance issued by the Welsh Government.

Our school has adopted the Pembrokeshire County Council Child Protection Policy and Procedures for Schools 2013 which is governed by the All Wales Child Protection Procedures 2008. This policy can be viewed at the school, on request.

### **What does this mean for parents/carers in practice?**

Where a professional has a concern about a child, they will, if possible, seek to discuss this with the family and seek their agreement to making a referral to Social Services. Sometimes this may not be possible (eg: if it is felt there is increased risk to the child in speaking to the family). Advice on such matters will be provided by the Social Services Department in consultation, where appropriate, with the Police. The school will always be working in the best interests of the child.

The designated child protection person at the school should clarify with these statutory agencies, when, how and by whom the parents or carers will be told about any referral. They should also seek advice as to whether or not the child should be told of the process.

In the event of a referral being made to Social Services or the Police, the school may then be involved in any child protection enquiry or police investigation in relation to the child's welfare and educational progress.

The school will try to work with parents/carers regarding the welfare of their child and remain impartial if their child is being or has been referred.

### **What support is there for parents/carers?**

As a parent or carer you may sometimes feel alone, but there is usually somebody you can talk to. Caring for children is not always easy and if you are struggling to cope you may need to ask for help and support to protect your child. Talking to someone can not only make you feel better, it can also help with the problem. You may find it easier to talk to a professional you know like a teacher or a doctor, who should be able to do something to help. Alternatively there are special organisations that are there to help you when you need support.

**SNAP Cymru offer advice and support to families to work in partnership with schools and other agencies in the best interest of their child.**

**Helpline: 0845 120 3730 Mon – Fri 09.30 – 16.30**

**e-mail: [helpline@snapcymru.org](mailto:helpline@snapcymru.org)**

You may find the following helpful:

- Make time to talk and listen to your child;
- Familiarise yourself with your child's friends and routine;
- Be sensitive to changes in behaviour;
- Teach your child to feel confident to refuse to do anything they feel is wrong;
- Be aware of your child's use of the internet and mobile phone to ensure they do not place themselves at risk.

**If you have child protection concerns about the potential safety or welfare of your child or others, it is important that you act on those concerns. If you have concerns, contact the duty officer in the Child Care Assessment Team on 01437 776322/776325 (08708 509 508 out of office hours) there will be someone there who will be able to tell you what you need to do.**

**Police: in any emergency ring 999**

### **What about if your child needs help to have their voice heard?**

Children sometimes need the help and support of an advocate to:

- Get something to happen
- Get something to change
- Get something to stop

**Tros Gynnal** is an independent advocacy agency which is there to help those children and to make sure that they have their rights respected and have their voices heard.

**Pembrokeshire Partnership Advocacy: 07548 320 775**

**Other useful telephone numbers:**

**NSPCC: 0808 800 5000**

**Childline: 0800 1111**

**Domestic Abuse Helpline: 0808 2000 247**

