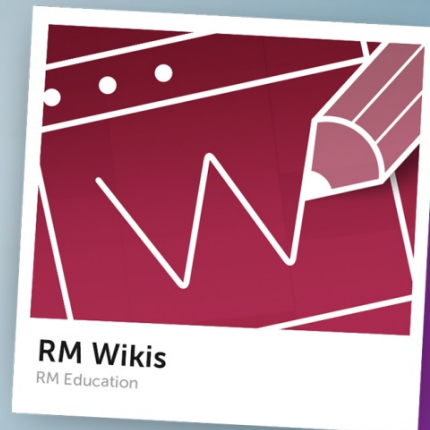


RM™ Unify



Version 3.0 Release Note

Welcome to v3.0 of RM Unify

We are pleased to detail the release of RM Unify v3.0. This update to RM Unify brings with it a number of user requested features that will benefit users of RM Unify across the UK. The main themes within this release are:

- Availability of Desktop single sign-on for RM Unify Premium customers in England and Wales
- Ability for schools across the UK to federate to two separate domains within RM Unify, one for Office 365, and a separate domain for Google Apps.
- Ability for Local Authorities and Trusts to setup access to their organisational account for their schools through RM Unify
- A refreshed login page design, adapted to improve the login experience
- Sync your Google Apps password with your AD password

This release note will detail the features and benefits of each of the themes above, including steps on how to use them.

Release Headlines for v3.0

1. Release of RM Unify Desktop single sign-on

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Desktop single sign-on allows users on school network devices e.g. a school laptop or PC to access RM Unify and cloud services (including Office 365) without the need sign in online. Log onto the device, go to RM Unify, and you're automatically logged in. This feature is only compatible with RM Unify Premium licences, for schools in England and Wales with AD Sync V3 installed.

2. Access Google Apps and O365 from one RM Unify account even if they are on separate domains

Page 5

If you are a school that accesses Office 365 via RM Unify, and you wish to access Google Apps using a separate domain, then you can now access both via the same RM Unify account.

3. New RM Unify login page design for England and Wales schools

Page 6

A refreshed login page design for all schools using RM Unify in England Wales. Larger login fields and an improved layout. Users' login details remain the same, and the web address for RM Unify remains the same.

4. Academy Trust and Local Authority users can chose a setting to allow schools underneath them to inherit their Google organisational account settings

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If you are an Academy Trust or Local Authority user setting up Google Apps access across your group of schools, you can simplify the setup process by sharing your Google Apps organisation account settings for them to inherit.

5. Sync your Google Apps password (for Android apps and Chromebooks) with your AD password.

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1. Introducing RM Unify Desktop single sign-on

What does Desktop single sign-on mean?

Previously, to access RM Unify, users would go to the RM Unify website (www.schoolname.rmunify.com) and authenticate into the service via our login page in order to access their apps. This would be required even if the user had already logged into their school computer on the school network. Our new feature 'Desktop single sign-on' provides a mechanism for users to be automatically signed into to RM Unify and their apps, so long as they log into the school PC. No need to sign in twice to get to your resources, once you're logged in to the PC or laptop in school, you're automatically logged into your apps (including Office 365 and Google Apps).

Who is Desktop single sign-on accessible to?

- Desktop single sign-on is only available to schools with an RM Unify Premium license. All users roles can access Desktop single sign-on.
- Desktop single sign-on is **not** included within Glow in Scotland.
- Desktop single sign-on is available only to users logged into Windows devices in schools that connect to the school local network. Next month, we will be releasing a feature to support single sign-on through Google Chromebooks.
- Users accessing RM Unify from outside of school, e.g. at home, will need to log in to RM Unify via the RM Unify login page

How to benefit from Desktop single sign-on

There are four key steps involved for RM Unify Administrators users to follow in order to benefit from Desktop Single sign-on for RM Unify:

1. Install RM Unify Active Directory v3. If you are an existing customer on RM Unify AD Sync v2 or v1, then you must upgrade to v3.

Details on how to upgrade your version of RM Unify AD sync can be found here:

<https://support.rm.com/GeneralDownload.asp?cref=DWN3182456&Referrer=Portal&nav=0>

2. Set the correct SSO settings in the RM Unify Management Console.

We have setup a new area within the RM Unify Management Console named 'SSO Settings'.

Note: The SSO Settings area is accessible by RM Unify Admin users in England and Wales only. In the first few days after v3.0 of RM Unify has been released, we will not be displaying this area within the Management Console for all to see. This is because we are planning for a gradual testing of the SSO tools in our live system. Once the initial few days have passed, we will look to publish the links to this area for all schools to access. If you wish to setup SSO settings as soon as possible, email us at rmunify@rm.com and we will provide the link.

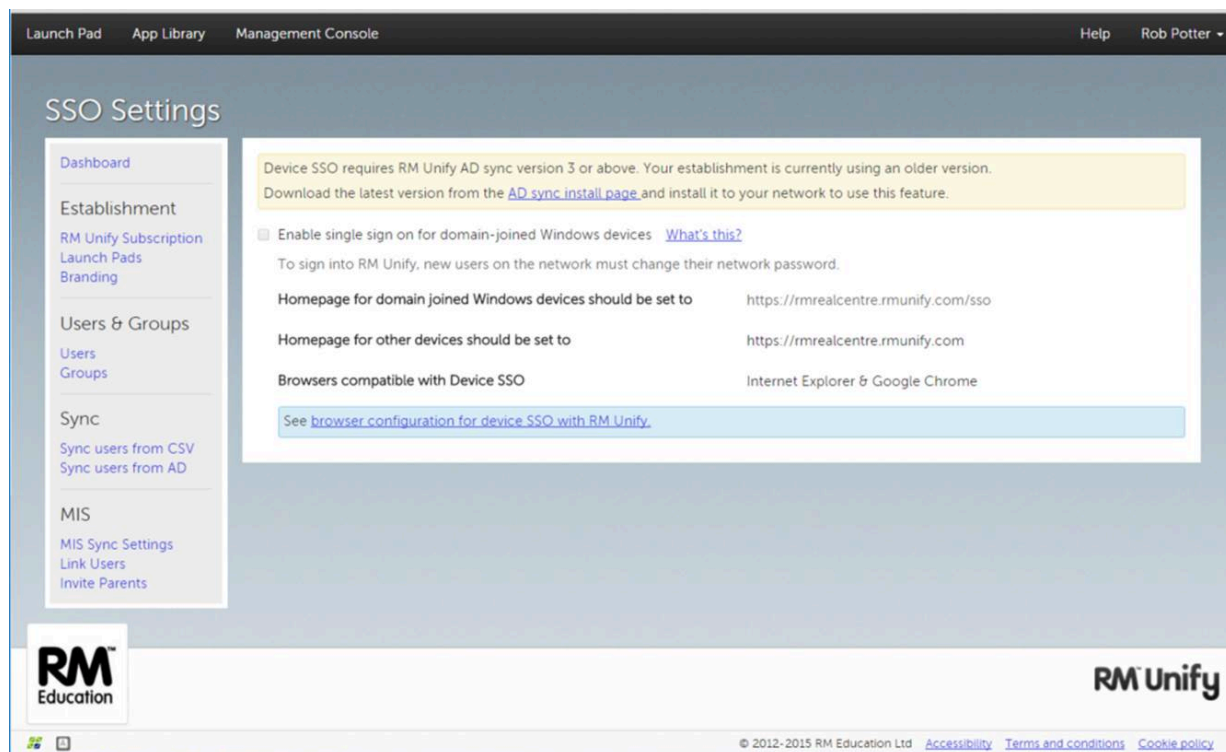


Fig 1.1: After the SSO Settings area is published, go to Management Console > SSO settings, and select the check box which says 'Enable single sign-on for domain-joined Windows devices'.

3. Configure a small number of internet browser settings, including enabling automatic sign on and website navigation in the 'Trusted sites' zone in Internet Explorer settings – This step can be performed on behalf of all users on your school network via GPO or your usual network management tool (see below for instructions).
4. Set your school's RM Unify SSO web address as the default Internet browsers' landing page on your network (see below for instructions).

Preparing your school network to enable Desktop single sign-on

A support article has been put together to outline the necessary steps above to prepare your school network for Desktop single sign-on. You can find a link to it here:

<http://support.rm.com/TechnicalArticle.asp?cref=TEC4668878&nav=0&referrer=Portal>

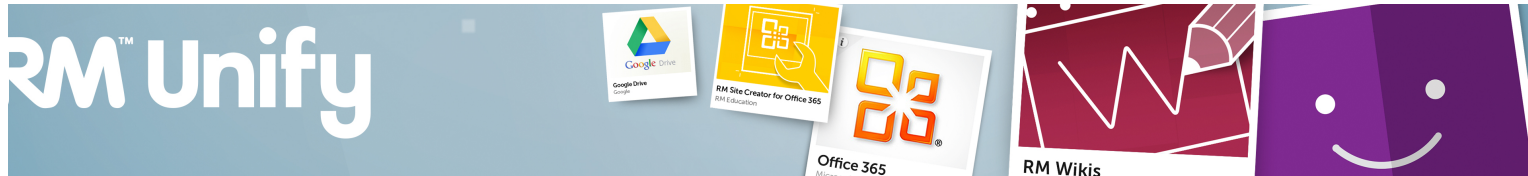
Supported browsers

RM Unify Desktop single sign-on is compatible only with Internet Explorer and Google Chrome browsers. If you are using another browser to access RM Unify e.g. Safari or Firefox, then you will be prompted to login via our login page.

Help with setting up Desktop single sign-on

For help in configuring RM Unify Desktop single sign-on, contact our support Helpdesk.

- www.rm.com/support
- 08450 700300 (08:00-18:00, weekdays)



2. Access Google Apps and O365 from one RM Unify account even if they are on separate domains

If you are a school that accesses Office 365 via RM Unify, and you wish to access Google Apps using a separate domain, then you can now access both via the same RM Unify account.

Previously it was only possible to do this if Google Apps and Office 365 were linked to the same domain. Now, you can link both services into RM Unify if they are setup on two separate domains.

Setting up Office 365 or Google Apps in RM Unify

If you wish to setup single sign-on to Office 365 in RM Unify, you can follow this useful guide to help you through the required setup tasks:

<http://support.rm.com/GeneralDownload.asp?cref=DWN3332757&nav=0>

If you wish to setup single sign-on to Google Apps in RM Unify, you can follow this useful guide to help you through the required setup tasks:

<http://support.rm.com/technicalarticle.asp?cref=tec3306517>

Setting up Google Apps or Office 365 on a separate domain to the one you have setup in RM Unify already

During the setup of Google Apps and Office 365 in RM Unify, you are prompted to enter the domain that you have registered with each of those services. Now, when entering the domain during the setup process for the second of the services you setup, RM Unify will accept a separate domain to the one you've already registered within RM Unify for either Office 365 or Google Apps.

See screen shot below. An extra check box has now been added to the installation wizard. Click 'Install the Office 365/Google Apps connector for a different domain name than my Google Apps/Office 365 connector' to enable the setup on your separate domain.

Launch Pad | New Library | Management Console | Help | Aryan Roben

Office 365 (Contacts) / Set up

Step 3 of 5

Confirm your Office 365 domain details & do a compatibility check

Please enter your Office 365 domain so we can perform a compatibility check to confirm it's been correctly configured to work with RM Unify and then federate the domain.

You must also provide credentials for an administrator account for your Office 365 tenancy's default 'onmicrosoft.com' domain. This will be used to confirm you own the tenancy that the domain specified for federating belongs to. Please be aware that your account details will only be used to perform an authentication check with Microsoft and will not be stored in any way by RM Unify.

Required fields are denoted by an asterisk (*).

☐ Install the Office 365 connector for a different domain name than my Google Apps connector.

Domain * [What's this?](#)
rmunifyssotiptest01.rmschools.co.uk

Username * [What's this?](#)
e.g. jsmith@rmunify.com

Password * [What's this?](#)
e.g. *****

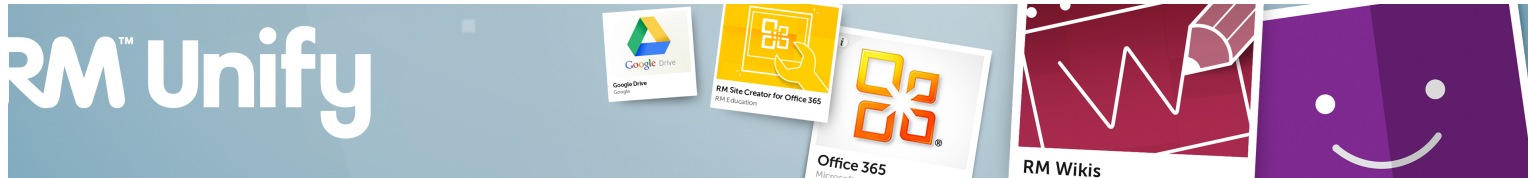
School Site Url [What's this?](#)
e.g. sites/primaryschoolsite/

[Next](#) [Back](#) [Cancel](#)

Aryan Danu S

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Fig 1.1: Installing a second connector for Office 365/Google Apps on a separate domain name



3. New RM Unify login page

The RM Unify login page has been refreshed. The username and password fields are now larger, and there are less links on the page. You'll notice it's now much more engaging, and there's also now a bigger Sign In button.

Note: Users should continue to go to www.rmunify.com to sign in, or their specific school URL e.g. www.schoolname.rmunify.com – this has not changed. Users' login details have not changed either.

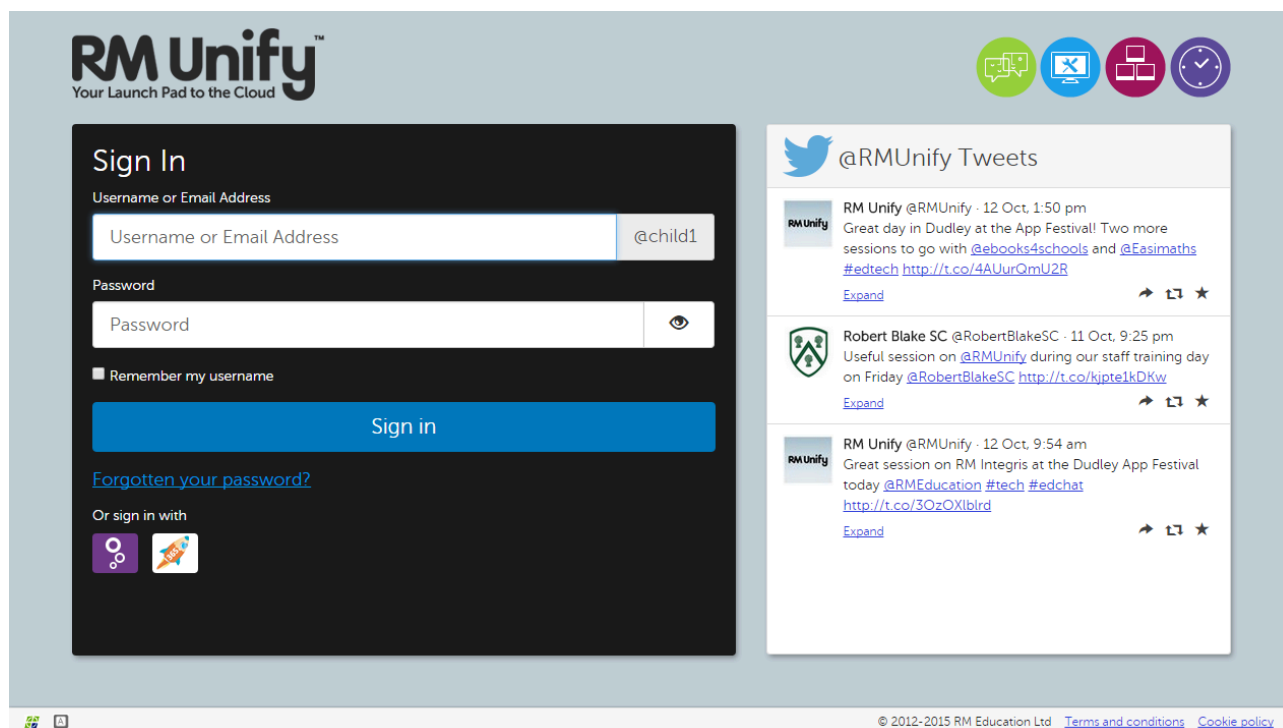


Fig 1.2: New RM Unify login page coming with v3.0.

4. Academy Trust and Local Authority users can choose a setting to allow schools underneath them to inherit their Google organisational account settings

If you are an Academy Trust or Local Authority user setting up Google Apps access across your group of schools, you can simplify the setup process by sharing your Google Apps organisation account settings for them to inherit.

Setting up Google Apps in RM Unify

To setup Google Apps for the first time as a user within a Local Authority or Academy Trust, follow the steps within this guide: <http://support.rm.com/technicalarticle.asp?cref=tec3306517>

Configure your schools' settings to inherit your Google Apps organisational account

If you have a Google Apps organisational account which all of your schools will access from their individual or shared domains, you can opt for each school's Google Apps domain to inherit the settings of your Google Apps organisation account. This saves time during setup on an individual school basis.

During the setup of Google Apps in your Local Authority or Academy Trust, select the option to 'Allow my child establishments to link to a domain in my GAFE organisation account'. See screen shot below for guidance.

Launch Pad App Library Management Console Help Aryan Roben

[Google Apps \(Classroom\)](#) / Set up

Step 2 of 5

Confirm your Google Apps domain details

Please enter the domain from your Google Apps organisation that you'd like to connect your establishment to.

You must also provide credentials for one of your GApps organisation's super admin accounts so we can confirm that you own the domain and the GApps organisation it belongs to. These credentials will also be securely stored by RM Unify and used to support user synchronisation.

Warning: Deleting or changing the credentials of this Google Apps user in future will break user synchronisation from RM Unify to Google Apps. [Read more.](#)

Required fields are denoted by an asterisk (*).

Domain * [What's this?](#)

rmunifyssotiptest01.rmschools.co.uk

Username * [What's this?](#)

e.g. jsmith@rmunify.com

Password * [What's this?](#)

e.g. *****

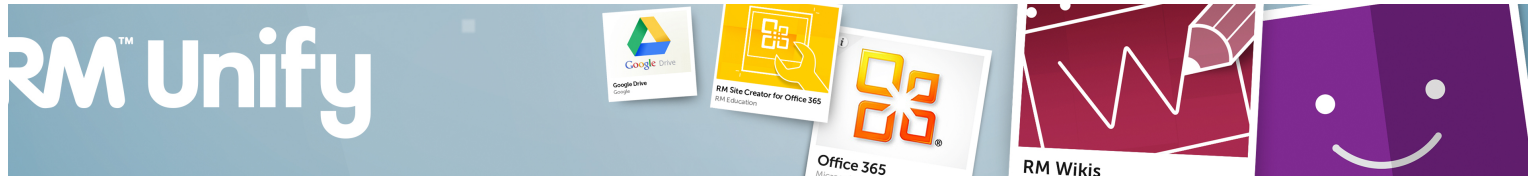
☒ Allow my child establishments to link to a domain in my GAFE organisation account. [What's this?](#)

Next Back Cancel

Aryan Danu S

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Fig 1.3: Set your schools Google Apps accounts to inherit the settings of your organisational account.



As a school within a shared Local Authority or Academy Trust Google Apps organisational account, setup your RM Unify account to inherit the master settings

To setup Google Apps for the first time as a user within a school belonging to a shared Google Apps organisational account (within your LA or Academy Trust), follow the existing RM Unify setup guide: <http://support.rm.com/technicalarticle.asp?cref=tec3306517>

During setup using the wizard you will be given the option to connect to your parent establishment's GAF organization. Select 'Yes' to connect to the same GAF as your Trust or LA. Select 'No' to connect to your own. See screen shot below for guidance.

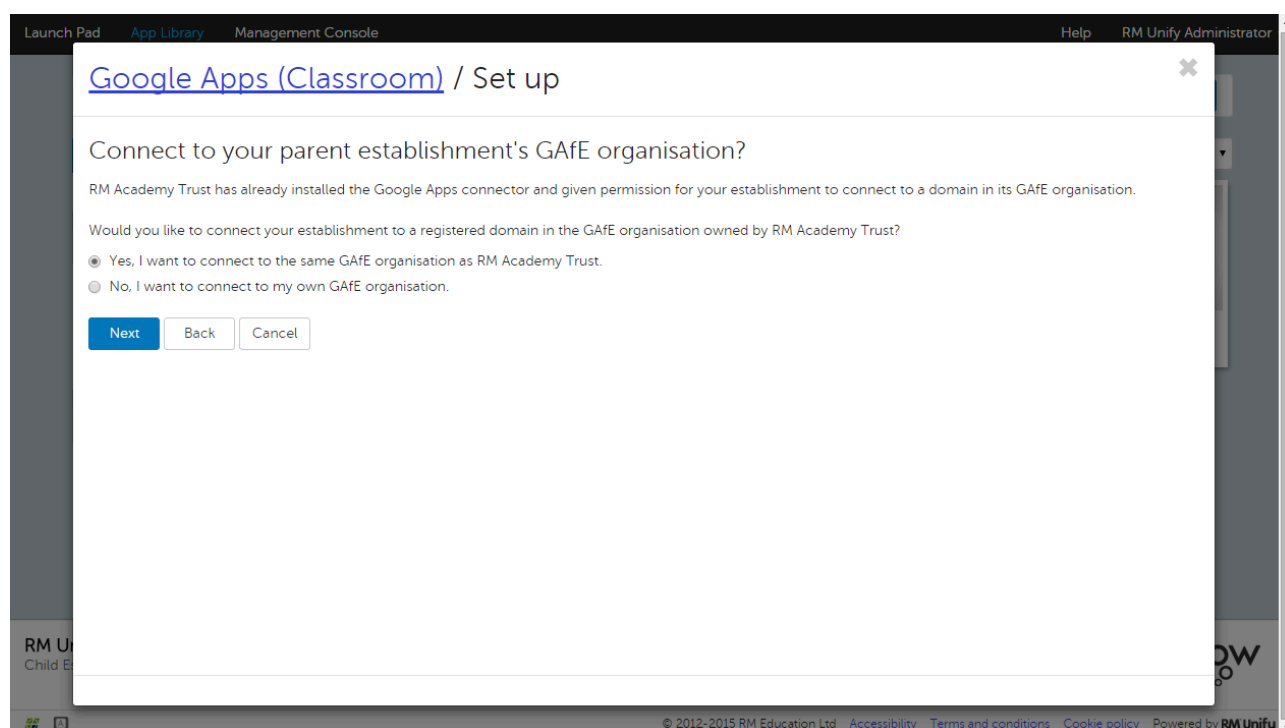


Fig 1.4: Connect to your LA or Trust's Google Apps organization.

5. Sync your Google Apps password with your AD password

From a previous update (v2.28), schools using CSV provisioning for RM Unify were able use Google Apps password sync for RM Unify. This feature allows users to access Chromebooks and their Google Apps on android devices using their RM Unify password and Google email address. Read about this feature here: http://d6vsczyu1rky0.cloudfront.net/25324_b/wp-content/uploads/sites/2/2015/07/RM-Unify-v2.28FINALBLOG.pdf

With the release of v3.0 this feature is now available for users created via AD Sync. If you have users in your school who access Chromebooks and Android Apps using a separate password to that for which they access RM Unify with, you can instruct them to sync these two password together. This is done by setting up a Google Apps for Education email address in RM Unify and upgrading to AD Sync v3

- First the school must upgrade to RM Unify AD Sync v3 (instructions for this are found earlier in this document).
- Then, users must reset their AD password
- Once this is complete, users will be able to login to Google Apps on their Android device, and their Chromebook using their Google Email Address and RM Unify password.

For the latest information on the newest improvements to RM Unify and the addition of new apps, follow RM Unify on twitter: @RMUnify, or visit the [Trello Board](#).